



Quality Strategy & organizational policy

Our Organisation is committed to providing reliable services, solutions and continuous improvement in Quality of product on time deliveries as practices to achieve enhanced Customer Satisfaction by:

- ❖ Need identification through close association with esteemed customers.
- ❖ Developing and applying new cost-effective methods of faster deliveries.
- ❖ Strict adherence to industry standards of Quality, Delivery & cost.



- ❖ Consistent efforts for improvement in business operations.
- ❖ Close supervision, guidance & motivation.
- ❖ Improve our personnel skills through regular trainings.

Approved by management of Northernlights Engineering Solutions on 01/4/2022.

Poonam Saini
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